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441—98.43(252D) Contesting the withholding. The obligor may contest the income withholding by means of an informal conference with the child support recovery unit or by filing a motion to quash.

98.43(1) *Motion to quash.* Procedures for filing a motion to quash the order or the notice of income withholding are specified in Iowa Code chapter 252D.

98.43(2) Informal conference.

- a. The obligor shall be entitled to only one informal conference for each new or modified income withholding order or notice issued by the child support recovery unit that specifies a new or modified total amount to withhold.
 - b. Procedures for the informal conference are as follows:
- (1) The child support recovery unit shall inform the obligor in writing of the right to request an informal conference.
- (2) The obligor may request an informal conference with the child support recovery unit if the obligor believes the withholding is in error.
 - (3) The obligor shall request an informal conference in writing.
- (4) The child support recovery unit shall schedule an informal conference within 15 calendar days of the receipt of a written request from the obligor or the obligor's representative.
 - (5) The child support recovery unit may conduct the conference in person or by telephone.
- (6) If the obligor fails to attend the conference, only one alternative time shall be scheduled by the child support recovery unit.
- (7) The child support recovery unit shall issue a written decision to the obligor within ten calendar days of the conference.
- (8) If the child support recovery unit has not complied with rule 441—98.24(252D), it shall then adjust the income withholding amount.
 - c. The issues to be reviewed at the conference shall be as follows:
 - (1) For all income withholding orders or notices, whether:
 - 1. The identity of the obligor is in error.
 - 2. The amount of the current support obligation is in error.
 - (2) For orders or notices resulting from the existence of a delinquency, whether:
 - 1. The amount of delinquent support is in error.
- 2. For income withholding orders or notices issued after November 1, 1990, whether the guidelines described at rule 441—98.24(252D) were followed.
- (3) For immediate income withholding orders or notices, whether the criteria of rules 441—98.32(252D) and 441—98.34(252D) were appropriately applied.
- d. The results of an informal conference shall in no way affect the right of the obligor to file a motion to quash the income withholding order or notice with the court.
- **98.43(3)** *Income withholding issued from another state.* The child support recovery unit shall follow procedures for a motion to quash or a request for hardship or conduct an informal conference based on an income withholding order or notice issued in another state only if the unit is providing services under 441—Chapter 95.

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